

(REVIEW ARTICLE)



Factors affecting the success of VR-learning implementation in institutes of higher learning in Jordan

Malik Mustafa Jawarneh *

Faculty of Computing Sciences, Gulf College, Seeb, Oman.

GSC Advanced Engineering and Technology, 2022, 04(01), 025–031

Publication history: Received on 27 May 2022; revised on 29 June 2022; accepted on 01 July 2022

Article DOI: <https://doi.org/10.30574/gsaet.2022.4.1.0045>

Abstract

The goal of this study is to determine the importance of IS success and its relationships with the intent to use, utilization, user happiness, and net benefits of VR-learning at six Jordanian universities. This study focuses on the use of cultural and social elements that have been identified as important in improving students' learning processes, with the goal of persuading university administrators to pay attention to factors that influence the usage of VR-learning. At Jordan, however, there has been little success with VR-learning adoption in higher education institutions. In addition, only a few research have looked at the aspects that influence the success of VR-learning deployment.

Keywords: Virtual Reality; HEIs; Success; Jordan

1. Introduction

Several studies have found that numerous shortcomings with the present DeLone and McLean information system success model still need to be addressed. This is because most studies based on the model focus on just one aspect of success and rely on personal judgments to determine how an application's success is measured [1-8]. The lack of proper, necessary assessments is a major hindrance to developing successful VR-learning programs, as these programs must be evaluated on a regular basis to guarantee that they meet the needs of users. Universities are unwilling to invest in technology without such assessments. As a result, there are no objective definitions of success in the development process, which stymies growth [9-15]. As a result, the current research will look at the applicability of DeLone and Mclean's concept to different cultures, particularly Jordan's. As a result, the findings of this study, which aims to broaden comparative assessments of using Dealone and Mclean's model in developing nations, will assist other research studies exploring cross-cultural aspects and those in the meta-assessment field. This study also aims to determine the significance of technological attitudes and their relationships with VR-learning intent, usage, user satisfaction, and net benefits [10-18].

2. Research Studies

Innovations of technology keep expanding particularly within the sector of virtual reality and this have sparked competition, transforming the manner of businesses operation. This has stimulated the acceptance towards virtual reality learning in developing nations in the Middle East[19-25]. Accordingly, the factors impacting consumer acceptance of virtual reality learning are examined in this study, which will further expand the current knowledge particularly on what motivates individuals to utilize virtual reality. A quantitative strategy supports this study and the Unified Theory of Acceptance and Use of Technology (UTAUT) was utilized in deciding the components influencing the reception of people towards virtual generated reality learning[26-33]. An online survey was performed in the Middle

* Corresponding author: Malik Jawarneh
Faculty of Computing Sciences, Gulf College, Seeb, Oman.

Eastern developing countries to gather data from sample obtained through the technique of snowball sampling. The 432 valid obtained responses were analyzed using SPSS. Scale reliability, normality, correlation and multiple linear regressions were tested for conceptual model establishment. The model was tested for fit by comparing the observed results from the survey tool. The results show that the intent of a person to accept virtual reality learning was significantly impacted by (according to their succession of influencing strength), Execution Expectancy, Effort Expectancy, Social Influence, Facilitating Conditions, Personal Innovativeness (PIIn). This examination clarifies how segment factors and factors sway the reception of virtual reality learning administrations in developing countries. This consequently will greatly contribute to increased acceptance level of virtual reality learning in these regions. Furthermore, behavioral intention was significantly impacted by Personal Innovativeness (PIIn) on actual acceptance Use behavior[34-41]. Hence, educational bodies in the Middle East should consider investing massively in virtual reality learning and in other innovations of information technology to increase their support towards efficient service delivery while also increasing the services of virtual reality learning[42-48].

Several authors have investigated (or included characteristics) that may have an impact on VR-learning and long-distance learning, as well as their success in academic institutions. Service Quality [49] [50], Information [51], System Quality [52], Culture Factor [53], Net Benefits [54], Social Influence, Intention to Use/Usage [55] , and User Satisfaction [55]. Despite its flaws, several authors have begun to use re-specified editions of the D&M IS Success Model for institutional assessment [56]. [57]formulated and verified a measurement founded on the D&M IS Success Model for the VR-learning framework, [58] utilized constructs from previous IS studies.

This paper provides the Framework Methodology of the Autism Children -Vibratory Haptic Interface (AC-VHI) conducted on the mild autism children who have impairment in social interaction. This paper has exclusively explored problems faced by Malaysian autistic children in a National Autism Society at Kuala Lumpur, Malaysia. It also has been conducted at two locations: the classroom and the court of the National Autism Society in Malaysia (NASOM), Kuala Lumpur, Malaysia. The paper has sampled 20 children with mild autism, who have impairment in social interaction, based on the records of the National Autism Society of Malaysia. The sample collection method followed the purposive sampling approach, which is a form of non-probability sampling that allowed us to choose a case, because it illustrates some features or processes, in which we are interested. The framework included three main three process which are Process one, process Two and Process Three. This's three processes of the framework was suitable with the area of research and could to accomplish objectives of this research in helping the autism children to interact and communicate effectively with their families, friends and the broad community. The framework included three main three process which are Process one, process Two and Process Three. This's three processes of the framework was suitable with the area of research and could to accomplish objectives of this research in helping the autism children to interact and communicate effectively with their families, friends and the broad community.

The majority of educators consider problem solving as one of the most crucial learning outcomes. However, the instructional design models prescriptions for designing problem-solving instruction and engaging learners are still very limited. The design model process involved two instruments which were used to design model. The instruments used in this paper to analyse children who have mild autism and children who have impairment in social interaction. This paper depicts the workflows process design of the Vibratory Haptic Interface Model (VHIM) with the objective of gaining a comprehension on items of favourites among autistic children such as, colours, games and shapes. The information gained assists in the creation of the Vibratory Haptic Interface Model (VHIM) design, which incorporates favourite shapes, colours, and 3-D Game. This paper attempts to design the Vibratory Haptic Interface Model (VHIM) appropriate for specific disabilities in learning such as emotional and behavioural disorders, which also comprise of autism and Attention Deficit Hyperactivity Disorder. With regard to the model for resolving well-structured problems, it is formulated in accordance to learning's information processing theories. The VHIM model presented in this paper is valuable for enhancing social interaction and practice throughout disciplines.

To address numerous environmental factors, [59] advised that a more thorough investigation be conducted. Despite the fact that research has developed in terms of using the D&M IS Success Model to evaluate VR-learning, they have yet to conduct more review in terms of determining how the model is integrated in a VR-learning framework and how it is measured.

Through techniques such as Motor Movement, 3D virtual learning environment (3D VLE), Virtual Peers (VPs), 3D generic virtual environment platform, students are able to manage their daily activities better. In relation to this, numerous researchers have conducted studies on the aforementioned techniques for instance, [60], Morne Edward [61-65]). Nonetheless, these aforementioned techniques are still lacking in terms of effectiveness. In particular, the haptic interface with vibration which can be integrated in a virtual 3-D environment had not been added to these previous techniques. The creation of a technique that uses a haptic device with vibration which can be included in a virtual 3-D

environment for assisting children with autism would be valuable and in fact, many researchers such as [66-69] have mentioned this.

3. Proposed Model

All of the concepts, meanings, and propositions are linked to the research questions, according to the research framework, which serves as the foundation for the study problems. Despite modern technological advancements, this research suggests that DeLone and McLean's IS Success Model has remained a main reference to the success-measurement concept that has been widely used in the body of research since its publication in 1992 [70] and continues to be an effective gauging of IS success. Recently, there has been a need to recognize the need for assessment approaches that are appropriate for the evaluation process of technologies, including VR-learning. The idea is that by combining aspects of traditional DeLone & McLean's assessment criteria, a newer, more refined, and updated edition of the DeLone & McLean's IS Performance Model may be utilized to measure VR-learning success in the university context.

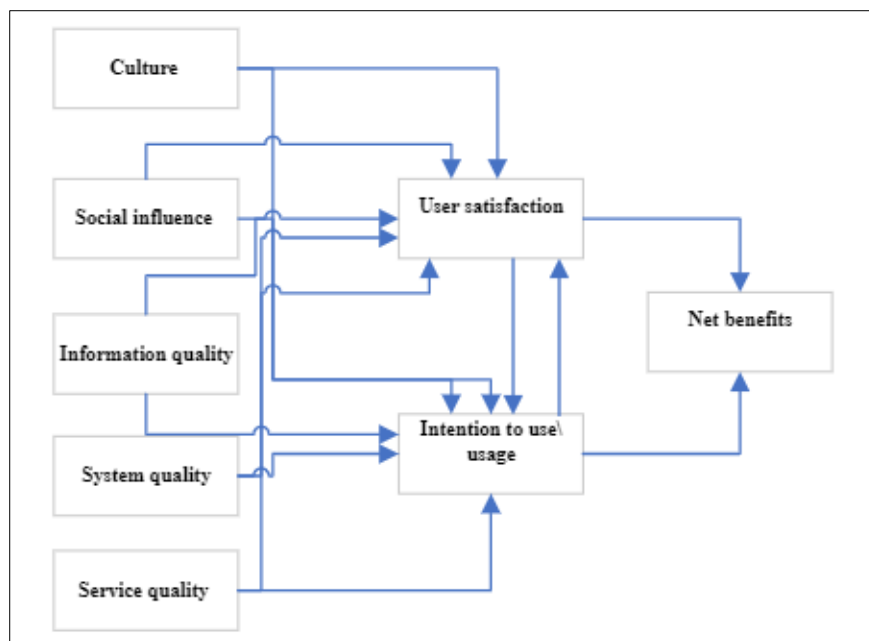


Figure 1 Study framework

4. Conclusion

Despite the existence of several factors (culture, social, service quality, system quality, and information quality) in past studies, no completed model has been developed to assess the intricate relationships among these factors and the net benefits of a VR-learning system for university and college students. As a result, the practical outcomes of this current study, which employs a more comprehensive model, are that it will provide new ideas for implementing VR-learning in the context of students.

Compliance with ethical standards

Acknowledgments

The paper leading to the proposed model VR-learning.

Conflicts of Interest

The author declare that there is no conflict of interest regarding the publication of this paper.

References

- [1] Ahad, M. A., Paiva, S., & Zafar, S. (2020). *Sustainable and Energy Efficient Computing Paradigms for Society*. Springer International Publishing AG.
- [2] Al-Ahmad, A., Ahmaro, I. Y., & Mustafa, M. (2017). E-learning Difficulties in Jordan. *MEDIU publications*, 1(5).
- [3] Al-Ahmad, A., Ahmaro, I. Y., & Mustafa, M. (2017). Importance of UML model in the RUP Development lifecycle along with the time and the static aspect of the process. *Al-Madinah Technical Studies*, 1(4).
- [4] Li Yan, Mohd Wazih Ahmad, Malik Jawarneh, Mohammad Shabaz, R. Raffik, Kakarla Hari Kishore, "Single-Input Single-Output System with Multiple Time Delay PID Control Methods for UAV Cluster Multiagent Systems", *Security and Communication Networks*, vol. 2022, Article ID 3935143, 7 pages, 2022. <https://doi.org/10.1155/2022/3935143>
- [5] Al-Ahmad, A., Ahmaro, I. Y., & Mustafa, M. Classifying Disease Related Data Sets and Building a System for predicting and diagnosing Such Diseases Us-ing Decision Tree Mining Algorithm.
- [6] Al-Ahmad, A., Ahmaro, I., & Mustafa, M. (2015). Comparison between web accessibility Evaluation tools. *Al-Madinah Technical Studies*, 1(4).
- [7] Alkhatib, K., Al-Aiad, A., Mustafa, M., & Alzubi, S. (2021). Impact factors affecting entrepreneurial intention of Jordanian private universities students: a mediation analysis of perception toward entrepreneurship. In *Sustainable and Energy Efficient Computing Paradigms for Society* (pp. 53-65). Springer, Cham.
- [8] Al-Mushasha, N. F., & Hassan, S. (2009). A model for mobile learning service quality in university environment. *International Journal of Mobile Computing and Multimedia Communications (IJMCMC)*, 1(1), 70-91.
- [9] Alshar'e, M., & Mustafa, M. (2021). Evaluation of autistic children's education in Oman: the role of eLearning as a major aid to fill the gap. *Elementary Education Online*, 20(5), 5531-5540.
- [10] Alshar'e, M., & Mustafa, M. (2021). Evaluation of autistic children's education in Oman: the role of eLearning as a major aid to fill the gap. *Elementary Education Online*, 20(5), 5531-5540.
- [11] Alshar'e, M.I., R. Sulaiman, M.R. Mokhtar and A. MohdZin, 2014. Design and implementation of the TPM user authentication model. *J. Comp. Sci.*, 10: 2299-2314. DOI: 10.3844/jcssp.2014.2
- [12] Alshar'e, M.I., R. Sulaiman, M.R. Mukhtar and A.M. Zin, 2014. A user protection model for the trusted computing environment. *J. Comput. Sci.*, 10: 1692-1702. DOI: 10.3844/jcssp.2014.1692.1702.
- [13] Alshar'E, Marwan, Abdullah Mohd Zin, Rossilawati Sulaiman, and Mohd Rosmadi Mokhtar, 2015 "Evaluation of the TPM user authentication model for trusted computers." *Journal of Theoretical and Applied Information Technology* 81(2): 298-309.
- [14] Alzubi, F., & Mustafa, M. (2021). Critical Review of A Recent and Significant Change in the (Primary Health Care Center) in Lights of Thr Contemporary Reserch and Best Practice.
- [15] Arshad, H., Mustafa, M., & BadiozeZaman, H. (2015). Design of Vibratory Haptic Interface Model (VHIM) for Autistic Children's Social Interaction. *Asian Journal of Information Technology*, 14(3), 111-116.
- [16] Arumugam, K., Swathi, Y., Sanchez, D. T., Mustafa, M., Phoemchalard, C., Phasinam, K., & Okoronkwo, E. (2021). Towards applicability of machine learning techniques in agriculture and energy sector. *Materials Today: Proceedings*.
- [17] Bholra, J., Jeet, R., Jawarneh, M. M. M., & Pattekari, S. A. (2021). Machine Learning Techniques for Analysing and Identifying Autism Spectrum Disorder. In *Artificial Intelligence for Accurate Analysis and Detection of Autism Spectrum Disorder* (pp. 69-81). IGI Global.
- [18] BIO-CELL CULTURE PROCESSES IN REAL-TIME MONITORING APPROACH WITH MACHINE LEARNING TECHNIQUES.NAGALAKSHMI.T, MAMTA SHARMA , MALIK MUSTAFA MOHAMMAD , ZATIN GUPTA , ASHISH KUMAR TAMRAKAR , AND BESLIN GEO.V.
- [19] Brahmi, B., & Mustafa, M. (2019). Impact of Knowledge Management Process on Managerial Performance in the High Tech Sector. *International Journal of Business and Management*, 14(2).

- [20] Bsoul, Q., Abdul Salam, R., Atwan, J., & Jawarneh, M. (2021). Arabic Text Clustering Methods and Suggested Solutions for Theme-Based Quran Clustering: Analysis of Literature. *Journal of Information Science Theory and Practice*, 9(4), 15-34.
- [21] Chakraborty, C., Banerjee, A., Garg, L., & Rodrigues, J. J. (2020). *Internet of Medical Things for Smart Healthcare*. Studies in Big Data; Springer: Cham, Switzerland, 80.
- [22] Chen, H. J. (2010). Linking employees'e-learning system use to their overall job outcomes: An empirical study based on the IS success model. *Computers & Education*, 55(4), 1628-1639.
- [23] Cordova, R.S., Maata, R.L.R., Epoc, F.J. and Alshar'e, M., 2021. Challenges and Opportunities of Using Blockchain in Supply Chain Management. *Global Business and Management Research: An International Journal* , pp. 204-217, 13(3).
- [24] DeLone, W. H., & McLean, E. R. (2003). The DeLone and McLean model of information systems success: a ten-year update. *Journal of management information systems*, 19(4), 9-30.
- [25] Franklin, D. L. (2009). What Kind of Business-Friendly Court-Explaining the Chamber of Commerce's Success at the Roberts Court. *Santa Clara L. Rev.*, 49, 1019.
- [26] Heo, J., & Han, I. (2003). Performance measure of information systems (IS) in evolving computing environments: an empirical investigation. *Information & management*, 40(4), 243-256.
- [27] Jawarneh, M. M. (2008). *Web-Based Patient Medical Record History* (Doctoral dissertation, Universiti Utara Malaysia).
- [28] Kassanuk, T., Mustafa, M., & Panse, P. (2021). An Internet of Things and Cloud Based Smart Irrigation System. *Annals of the Romanian Society for Cell Biology*, 20010-20016.
- [29] Kollu, P. K. (2021). Blockchain Techniques for Secure Storage of Data in Cloud Environment. *Turkish Journal of Computer and Mathematics Education (TURCOMAT)*, 12(11), 1515-1522.
- [30] Kuthadi, V. M., Selvaraj, R., Rao, Y. V., Kumar, P. S., Mustafa, M., Phasinam, K., & Okoronkwo, E. TOWARDS SECURITY AND PRIVACY CONCERNS IN THE INTERNET OF THINGS IN THE AGRICULTURE SECTOR. *Turkish Journal of Physiotherapy and Rehabilitation*, 32(3).
- [31] McGarry, D., Cashin, A., & Fowler, C. (2011). "Coming ready or not" high fidelity human patient simulation in child and adolescent psychiatric nursing education: Diffusion of innovation. *Nurse Education Today*, 31(7), 655-659.
- [32] Mustafa, M. (2021). Coping with and Analysing Factors Impacting Omani Colleges Students' Entrepreneurial Intent during Covid-19 Pandemic. *Turkish Journal of Computer and Mathematics Education (TURCOMAT)*, 12(11), 7019-7031.
- [33] Mustafa, M. Y., Hassan, S. S., & Ahmad, M. D. (2007). Frequency of occurrence of mastitis in different quarters of udders and its cure-a field study. *Biologia*, 53, 51-57.
- [34] Mustafa, M., & Abbas, A. (2021). comparative analysis of green ict practices among palestinian and malaysian in sme food enterprises during covid-19 pandemic. *PalArch's Journal of Archaeology of Egypt/Egyptology*, 18(4), 254-264.
- [35] Mustafa, M., & Al-Badi, A. (2021). Role of Internet of Things (IoT) Increasing Quality Implementation in Oman Hospitals During Covid-19. *SPAST Abstracts*, 1(01).
- [36] Mustafa, M., & Alzubi, S. (2020). Factors affecting the success of internet of things for enhancing quality and efficiency implementation in hospitals sector in Jordan during the crises of Covid-19. In *Internet of Medical Things for Smart Healthcare* (pp. 107-140). Springer, Singapore.
- [37] Mustafa, M., Abbas, A., Bsoul, Q., & Shabbir, A. (2021). Smart Irrigation System Based on the Internet of Things and the Cloud.
- [38] Mustafa, M., Alshare, M., Bhargava, D., Neware, R., Singh, B., & Ngulube, P. (2022). Perceived Security Risk Based on Moderating Factors for Blockchain Technology Applications in Cloud Storage to Achieve Secure Healthcare Systems. *Computational and Mathematical Methods in Medicine*, 2022.
- [39] Mustafa, M., Alshar'e, M., Shariah, A., Al-Alawi, M., & Mohammad, A. (2021). Managing and analyzing factors influencing Saudi college students' entrepreneurial intention during the Covid-19 pandemic. *Turkish Journal of Physiotherapy and Rehabilitation*, 7486-7496.

- [40] Mustafa, M., Alzubi, F. K., & Bashayreh, A. (2021). Factors Affecting Job Performance of Teaching and Non-Teaching Staff in Higher Education Levels in Oman. *Ilkogretim Online*, 20(5).
- [41] Mustafa, M., Alzubi, S., & Alshare, M. (2020, April). The Moderating Effect of Demographic Factors Acceptance Virtual Reality Learning in Developing Countries in the Middle East. In *International Conference on Advances in Computing and Data Sciences* (pp. 12-23). Springer, Singapore.
- [42] Mustafa, M., Arshad, H., & Zaman, H. B. (2013, December). Framework Methodology of the Autism Children--Vibratory Haptic Interface (AC-VHI). In *2013 International Conference on Advanced Computer Science Applications and Technologies* (pp. 201-206). IEEE.
- [43] Mustafa, M., Virmani, D., Kaliyaperumal, K., Phasinam, K., & Santosh, T. (2021). Towards Investigation of Various Security And Privacy Issues In Internet Of Things. *Design Engineering*, 1747-1758.
- [44] Najar, F., Bourouis, S., Alshar'e, M., Alroobaea, R., Bouguila, N., Al Badi, A. H., & Channoufi, I. (2020, September). Efficient Statistical Learning Framework with Applications to Human Activity and Facial Expression Recognition. In *2020 5th International Conference on Advanced Technologies for Signal and Image Processing (ATSIP)* (pp. 1-6). IEEE.
- [45] Surindar Gopalrao Wawale, Malik Jawarneh, P. Naveen Kumar, Thomas Felix, Jyoti Bhola, Roop Raj, Sathyapriya Eswaran, Rajasekhar Boddu, "Minimizing the Error Gap in Smart Framing by Forecasting Production and Demand Using ARIMA Model", *Journal of Food Quality*, vol. 2022, Article ID 1139440, 9 pages, 2022. <https://doi.org/10.1155/2022/1139440>
- [46] MUSTAFA, MALIK. "Impact Factors of Smart Technology in Small and Medium Enterprises." (2021).
- [47] Nielsen, S. E., Johnson, C. J., Heard, D. C., & Boyce, M. S. (2005). Can models of presence-absence be used to scale abundance? Two case studies considering extremes in life history. *Ecography*, 28(2), 197-208.
- [48] Pallathadka, H., Mustafa, M., Sanchez, D. T., Sajja, G. S., Gour, S., & Naved, M. (2021). Impact of machine learning on management, healthcare and agriculture. *Materials Today: Proceedings*.
- [49] Petter, S., DeLone, W., & McLean, E. (2008). Measuring information systems success: models, dimensions, measures, and interrelationships. *European journal of information systems*, 17(3), 236-263.
- [50] Mustafa, M., 2021. Impact of Digital Strategy in Business for Small and Medium Enterprises in Developing Countries.
- [51] Piercy, N., Phillips, W., & Lewis, M. (2013). Change management in the public sector: the use of cross-functional teams. *Production Planning & Control*, 24(10-11), 976-987.
- [52] Raziye Moghaddas ,Rula Khalid ,Marwan Alshar'e ,Sebastin Antony Joe , (2018) " A Synchronous Model of Solving Train Scheduling Problem using Distributed Multi Agent System " , *International Journal of Advance Computational Engineering and Networking (IJACEN)* , pp. 5-9, 6 (11)
- [53] Sajja, G. S., Mustafa, M., Phasinam, K., Kaliyaperumal, K., Ventayen, R. J. M., & Kassanuk, T. (2021, August). Towards Application of Machine Learning in Classification and Prediction of Heart Disease. In *2021 Second International Conference on Electronics and Sustainable Communication Systems (ICESC)* (pp. 1664-1669). IEEE.
- [54] Sajja, G. S., Mustafa, M., Ponnusamy, R., & Abdulfattokhov, S. (2021). Machine Learning Algorithms in Intrusion Detection and Classification. *Annals of the Romanian Society for Cell Biology*, 25(6), 12211-12219.
- [55] Seddon, P. B. (1997). A respecification and extension of the DeLone and McLean model of IS success. *Information systems research*, 8(3), 240-253.
- [56] Mustafa, Malik. "Mobile Banking App Development and Implementation." (2021).
- [57] Shabaz, M., Singla, P., Jawarneh, M. M. M., & Qureshi, H. M. (2021). A Novel Automated Approach for Deep Learning on Stereotypical Autistic Motor Movements. In *Artificial Intelligence for Accurate Analysis and Detection of Autism Spectrum Disorder* (pp. 54-68). IGI Global.
- [58] Mustafa, Malik. "Impact of Information Technology on the Banking Sector in Developing Countries." (2021).
- [59] SINGHAL, MANMOHAN, SATHISH KUMAR PENCHALA, and DHEERAJ RANE. "STUDY ON NETWORK MODEL ON TRANSMISSION OF INFECTIOUS DISEASES IN HOSPITALS."
- [60] Tella, A. (2011). Reliability and factor analysis of a blackboard course management system success: A scale development and validation in an educational context. *Journal of Information Technology Education: Research*, 10(1), 55-80.

- [61] MUSTAFA, MALIK. "The Effect of Using M-Banking System Approach in Small and Medium Enterprises." (2021).
- [62] Wang, Y. S., Wang, H. Y., & Shee, D. Y. (2007). Measuring e-learning systems success in an organizational context: Scale development and validation. *Computers in Human Behavior*, 23(4), 1792-1808.
- [63] Mustafa, Malik. "The technology of mobile banking and its impact on the financial growth during the covid-19 pandemic in the gulf region." *Turkish Journal of Computer and Mathematics Education (TURCOMAT)* 12, no. 9 (2021): 389-398.
- [64] Gao, Huixian, Ahmed Kareem, Malik Jawarneh, Isaac Ofori, R. Raffik, and Kakarla Hari Kishore. "Metaheuristics Based Modeling and Simulation Analysis of New Integrated Mechanized Operation Solution and Position Servo System." *Mathematical Problems in Engineering* 2022 (2022).
- [65] MUSTAFA, M., 2021. Mobile Banking as Technology Adoption and Challenges.
- [66] Wawale, Surindar Gopalrao, Malik Jawarneh, P. Naveen Kumar, Thomas Felix, Jyoti Bholra, Roop Raj, Sathyapriya Eswaran, and Rajasekhar Boddu. "Minimizing the Error Gap in Smart Framing by Forecasting Production and Demand Using ARIMA Model." *Journal of Food Quality* 2022 (2022).
- [67] Mustafa, M. (2021). Mobile Phone Technology in Banking System.
- [68] Mustafa M. The Adoption of Mobile Banking Services in Jordanian Banks and Factors Affecting the Customers. *ECS Transactions*. 2022 Apr 24;107(1):2483.
- [69] Mustafa, Malik, and O. A. A. J. Aldein. "Examining Perception of Malaysian autistic children social interaction for Virtual Reality." *Zenodo*, Dec-2020.
- [70] DeLone, W. H., & McLean, E. R. (2003). The DeLone and McLean model of information systems success: a ten-year update. *Journal of management information systems*, 19(4), 9-30.